The Social Accountability System

Process 1: Planning and Resource Allocation
Q: What public funds/resources are available to officials/service providers? How do they plan to use these?

Process 2: Expenditure Management
Q: How effectively are public funds spent?

Process 3: Performance Management
Q: How do service providers perform in implementing their plans? Are quality public services delivered?

Process 4: Public Integrity
Q: What mechanisms exist to prevent, and what corrective action is taken in response to, the misuse and abuse of public resources?

Process 5: Oversight
Q: Are officials/service providers called to account by oversight bodies for their performance?

Processes for the Realization of Human Rights & Capabilities