



**The MUNISAM Approach**  
**Experiences**  
**Challenges**  
**Lessons Learned**

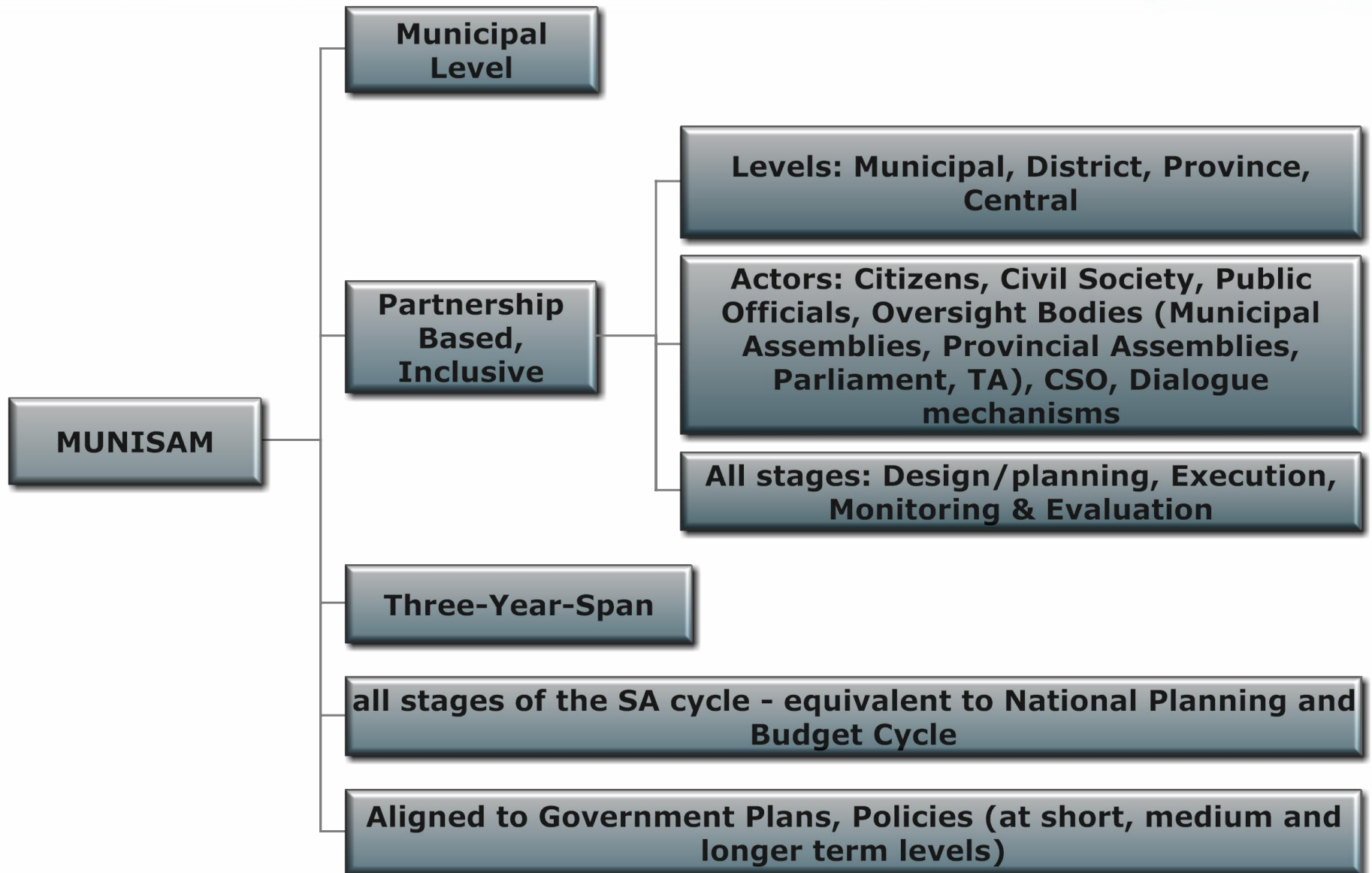


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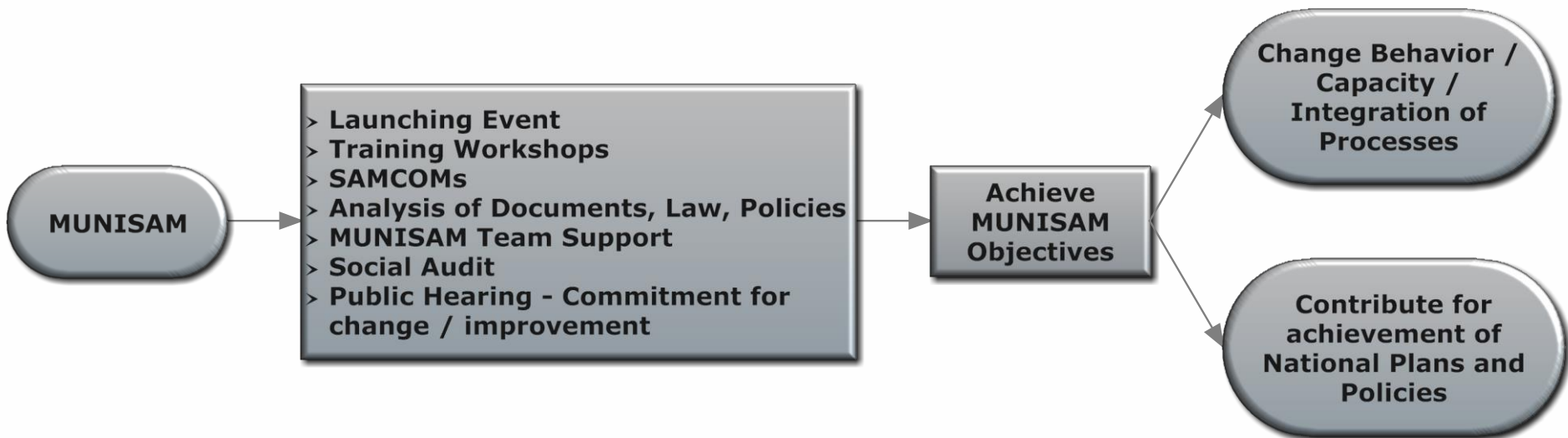
# Structure

- General: Experiences arising from the implementation of MUNISAM's approach in monitoring public resources
- Challenges
- Lessons Learned

# General – Experiences: The MUNISAM Approach in Monitoring Public Resources (1)



# General – Experiences: The MUNISAM Approach in Monitoring Public Resources (3)



# Challenges (Opportunities)

- Despite enabling technical-political environment, in practice, there is some resistance on the side of some public officials, increasing already existing fear of (i) demanding public information, (ii) participating in Public Resources Management Monitoring and Oversight
- Strong party-centered democracy
- Lack of capacity to provide consistent and intensive support within a political context whereby stakeholders need constant reassurance and encouragement to remain committed to SAM work
- Ensuring continuous support and follow-up to consolidate achievements and ensure quality as we enter new municipalities
- Documenting findings, recommendations, results ...

# Lessons Learned

- Access to information is crucial for governance work
- Inclusive and collaborative approach engaging all actors from both supply and demand sides
- Human rights and evidence based approach (recent approach vs. Effective)
- Important to combine citizens' rights with citizens' duties in social accountability programs and training
- Awareness of local specifics
- Public Hearings are an important and powerful accountability and governance tool
- SAMCOMs to decide and prioritize engagement areas
- Support of an advisory board
- Staff commitment, dedication and capacity

**Asante Sana**

**Thank you**

**Muito Obrigado**

**Khanimambo**